

m. willis

[REDACTED] Guinness close

Headless Cross

Redditch

[REDACTED]

Dear Sir or Madam.

I am writing to strongly object to Steps Bar and Bistro having their licence extended to a Thursday Friday and Saturday.

I live very close and would not be able to sleep due to the loud music not been able to have windows open or sit in the garden in the summer.

This would really affect getting up for work next morning it would be a nightmare.

I don't think we should have to put up with this living in our home. I hope you understand

yours sincerely

[REDACTED]

MRS M HAYNES

Guinness close

Headless Cross

Reelick

I tend to expect to sleep but  
extending their hair because as  
we only have [redacted] coming out  
it already is a [redacted] of [redacted]  
as long as having they are very  
heavy and it [redacted] [redacted]  
at 3pm as some times I have  
to be up at 5pm for work.  
We can hear the noise in both our  
bed rooms at the back and front of  
the house. Has some people [redacted]  
through our [redacted] to get [redacted] at  
Chor-Sham  
We have [redacted] [redacted] [redacted] and  
we do not want any [redacted] [redacted]

lived in my house for 34 years and  
We don't really mind the trouble  
at 2 & 3 in the morning.

Yours Sincerely

Mrs M Haynes & family



Guinness & Co.

Headley Green.

HIGHFIELD AVE  
AD LESS CROSS  
REDDITCH

DEAR SIRS

We are objecting to the application of extion hours at STEPS Pub/club. This is most unaccept-able in a residential area. Most Pub/Clubs are in Town centres or out lying areas where people are not unduly affected by such places.

It also means another hour of disturbances while pub/club goers disperse from the premises Caught as we are between THE WHITE HART AND STEPS, the noise level is barely tolerable at this moment in time. The point is both venues have smoking areas which open off the back which means club room

doors are left open letting out noise at high level all night long. It is not only music, but very loud conversation and drunken laughter.

Add to that the inconvenience of the road being used as a free, sometimes all night car park by private cars and pick up / drop off turning point by taxis making it awkward to get on/off ones own drive, all this every week of the year.

I reiterate it is not acceptable in a residential area.

Yours, Mr + Mrs P. PRICE

LICENSING DEPT  
REDDITCH BOROUGH COUNCIL  
TOWN HALL  
WALTER STRAUDE SQUARE  
REDDITH

MRS R. BIRD  
HIGHFIELD AVE  
HEADLESS CROSS  
REDDITH  
25/10/14

RE LICENSING HOURS STEPS BAR (BISTRO)

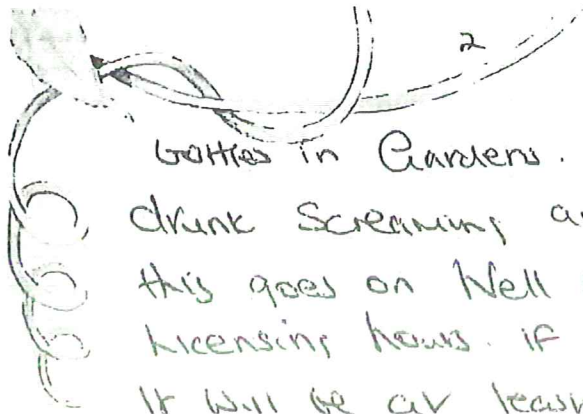
Dear Sir or Madam

I am writing to object for  
the above bar to extend its license  
on Thursday Friday and Saturday.

In the eight years I have  
lived here we have put up  
with numerous noise issues, loud  
music with no sound proofing,  
events taking place on a Sunday

when you are not able to  
listen in your own homes to  
TV etc due to noise. Cars  
and Taxi issues, Glasses and





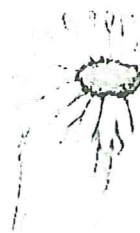
2  
Gottas in Gardens. Noisy People  
drunk Screaming and Shouting,  
this goes on Well Passed their  
licensing hours. If this is extended  
It will be at least 3 AM before  
it settles down.

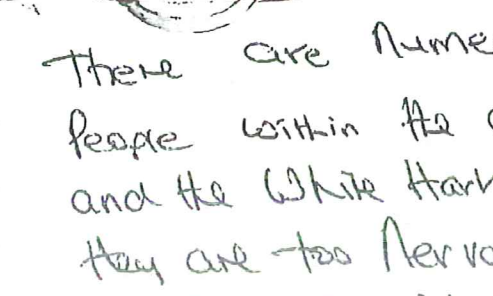
We live in a Residential Area.

3  
Surely we as Tax Payers are  
due some respect. Yes we choose  
to live here but we also would  
like a Night over the weekends  
when we can leave our windows  
open for air without being  
disturbed by car noise and  
drunken revellers.




To be fair the White Hart is as  
bad so when their license comes  
up something can be done about  
them too as they breach their  
licence every week by  
their customers activities






There are numerous elderly people within the area of JEPs and the White Hart and probably they are too nervous to complain and put up with noise etc, so us that are able will try for them. Please consider when you look at this License increase the people who have to and choose to live in this area.



I look forward to a reply  
in due course

Yours faithfully  
Rowena Bird





Highfield Ave,  
Headless Cross,  
Redditch,  
Worcs,  
[REDACTED]

24th, October, 2014

Licensing Department,  
Redditch Borough Council.

Re: - Application to extend  
Licensing hours at Steps Wine Bar  
Everham Road,

Dear Sirs,

I am writing  
this letter to strongly object to  
the above property extending  
its licensing hours on a Thursday,  
Friday and Saturday evenings,  
or should I say Friday,  
Saturday and Sunday mornings.

.2.

I have lived at this address for over six years and have often wondered who ever allowed licences for late hours and entertainment for both Steps Wine Bar and the White Harps function room the Green Suite.

I live at this house with my two children and we are constantly disturbed by the noise from both these places.

As well as the late night loud music we have to put up with a taxi rank at the end of the road and all the noise this entails. At kicking out time our ears are then insulted by drunk, shouting and screaming, sometimes violent customers leaving these premises.

-3-

The noise keeps us awake or wakes us up. In the summer months it is impossible to have a window open as the noise is so bad and often stops us enjoying our own home.

The next day is another story with sick on the drive, glasses and bottles pushed in our hedge and takeaway wrappers littering the front garden.

I have today found out to my horror that Steps Wine bar has applied for an extension to its hours for the sale of alcohol and entertainment and frankly I am appalled that such an application is even being considered.

-4-

This would be detrimental to the area and the residents.

I hope you will take into consideration all of the concerns I have raised and not grant this application for longer licensing hours to this establishment.

yours faithfully

Devlyn Kunkland.

Dear Sir

I am writing to object to STEPS BAR AND BISTRO extending their Licence on A Thursday, Friday and SAT Evening TO 2.30 in the morning

I find it hard to sleep, WITH ALL THE NOISE AT THE moment WITH out it going on longer. AS I have been ill WITH [REDACTED], AND STILL NOT WELL I do not need ALL THE HASTLE of Being Woke up in the early hours WITH Rows and Drunken people going by

Thank you  
[REDACTED]

MRS JAYNE HARRIS  
[REDACTED] Highfield Avenue  
HEADLESS CROSS  
REDDITCH

W.C.R.C.'S  
[REDACTED]

Guinness Close  
Headless Cross  
Redditch

Dear Sir

I am writing to object to the possible granting of an extended licence to Steps Bar and Bistro for Thursday, Friday, and Saturday, which I believe will allow them to stay open until 2 o'clock in the morning with an additional 30 minutes drinking up time.

With their present licence my wife and I find it a waste of time going to bed before 1 o'clock because we know the noise from the Pub will not allow us to sleep, even with our windows closed it is excessive and in summertime it is much worse. It is not just loud music but shouting and screaming and I feel that if this is allowed to be extended for another hour or so it will be most unfair and against the wishes of local residents.

Yours faithfully

Robert and Pearl Taylor.

Licensing Department  
Redditch Borough Council  
The Town Hall  
Walter Stranz Square  
Redditch  
B98 8AH

3<sup>rd</sup> November 2014

Dear Sir/Madam

I am writing to object to the application for an extended licence for Steps Bar and Bistro, Evesham Road, Headless Cross, Redditch. I understand that the application is to extend their licence on a Thursday, Friday and Saturday night to 2'0'Clock in the morning with an additional 30 minutes 'drinking up' time.

As a resident of Highfield Avenue this is totally unacceptable within a residential area for the following reasons:

The prevention of nuisance: under the current set up even with my windows closed we can still hear the music coming from this establishment this is compounded during the summer months when the weather is warm and we sleep with the windows open. To extend this any later would be ludicrous!

The Prevention of Crime and disorder: currently at closing time there is a lot of noise, rowdiness and at times there has been fighting. We believe this will be increase and get worse if the hours are extended.

Public Safety: Taxi drivers currently park along along Evesham Road blocking the entrance to Highfield Avenue, with little regard to residents or pedestrians this is dangerous to the public this is as a result of the pubs within the area and will be made worse by extending the current opening hours.

Taking the above into account I fail to understand how extending the opening hours would be justifiable within a residential area. Even if conditions were put on the licence e.g. windows/doors of pub to stay closed whilst music playing. This would not be practical especially during the warm weather and with the smoking laws now in place customers need an outside area to smoke how can you control/manage this? The answer is you can't as it is not being managed currently under the existing licence arrangements. In summer months the noise is compounded and as a resident you cannot enjoy your own garden.

We have lived here 15 years and appreciate that there are pubs within the area but since we moved here and the changes to the licensing laws and the smoking ban this has gradually got worse. We are tolerant to an extent however this is one step to far!!!

Regards

Martin and Tracey Sellers

This Letter is to say that I very strongly object about the proposed extension which Steps BAE AND <sup>Bistro</sup> have applied. Its bad enough now, you have to close Both windows and doors to keep out the Noise.

In Summer its impossible to sit in the garden. Then you have TAXIS up and down the Avenue all night and early morning. Taking it into respect that there are quite a few elderly people living up this Avenue of which I am one then I think we have enough to put up with now without any more dont you.

7.12.85 Valera Bayson  
Highfield Avenue  
Headless Cross  
Redditch



[REDACTED] Highfield Avenue  
[REDACTED] Headless Cross  
[REDACTED] Redditch  
[REDACTED]

24/10/2014

Licensing Department  
Redditch Borough Council  
The Town Hall  
Walter Stranz Square  
Redditch  
B98 8AH

Dear sir or madam,

I wish to lodge an objection to the requested variation of premises license for Steps Bar and Bistro, Evesham Road, Redditch.

I have lived in Highfield Avenue for over 15 years, and during this time the noise nuisance from this premises has increased. This, in part, is due to the considerable increase in size to the venue and lack of sound proofing. Also there has been an increase in the number of live and amplified music events and an extension in the hours business takes place.

During the summer months we can no longer have our windows open. Even with the windows closed, music can still be heard into the early hours, preventing sleep until the venue closes. We are also subjected to disturbances from people leaving the venue, which can carry on for several hours after closure.

Headless Cross is still a residential area, and expecting residents to tolerate noise and nuisance after midnight is not acceptable.

Yours sincerely

[REDACTED]

Melvyn Tibbs

[REDACTED] Highfield Avenue

Headless Cross

Redditch

31<sup>st</sup> October 2014

Dear Licensing

I am writing to you as I wish to object to the licence extension for Steps bar.

I live no more than 50 yards from Steps and we already suffer with the noise from all of the cars and people attending the premises late into the night.

Both my husband and myself have to work on Saturdays and my husband is also required to work Sundays. We go to work feeling totally exhausted from not having a good nights sleep from the noise from people passing by and also the constant slamming of car doors.

We cannot sleep with our windows open in the summer as the noise is just too much to be able to sleep.

We do not have any children of our own but we do have family who come to visit with their young children. Our family have now taken to staying with other family members as the disturbance and nuisance from the premises is unfair on the children through the night.

I think that if the council were to allow Steps to extend their hours it would do nothing but increase the public nuisance issues that we as residents already suffer. I also worry about crime levels increasing should people be able to drink for longer periods of time.

I do hope that the panel consider the local residents when deciding as to whether they should this grant this licence and the quality of our lifestyles and the impact it will have on our working days too.

Yours sincerely

[REDACTED]  
Mrs A Goode

15th Nov. 14. 1111062

11 NOV 2014



Robina Akalin  
Evesham Road  
Headless Cross  
Redditch  
Worcestershire

I STRONGLY OBJECT TO SIXPES  
PUBLIC HOUSE STAYING OPEN TO 2AM  
FOR 3 DAYS PER WEEK.

THEY ALREADY STAY  
OPEN ONE DAY (AND) THE NOISE IS  
UNBEARABLE, AND GOES ON TILL 3AM  
AND LATER. — (9AM TILL 2AM?)  
(“EVENTUALLY”?)

(1) (NO1)

LATE OPENING IS NOT COMPTABLE  
WITH OUR LITTLE COMMUNITY OF FLATS  
AND HOUSES. IT IS EVEN NOW TAKING  
ITS TOLL OF DISTURBING MY PEACEFUL  
ENJOYMENT OF MY HOME!

WE LIVE “CHEEK TO CHEEK” WITH  
“THIS” PUBLIC HOUSE!

THEY LEAVE THEIR DOORS  
WIDE OPEN AND THE THUD THUD  
THUDDING OF THEIR MUSIC INVADES  
MY HOME! IT IS MORE THAN  
INVASIVE! I CAN'T ENJOY MY T.V.  
FOR THE DISRUPTION. I LIVE IN  
DREAD OF THE LATE NIGHT THEY  
ALREADY OPERATE.

(XO2)

THE NOISE OF THE HIGHLY INEBRIATED  
THE BANGING OF CAR-DOORS, THE  
FIGHTING AND SCREAMING, AND THE  
INVASION OF OUR HOMES.

THEY COME INTO MY GARDEN AND  
URINATE ON MY DECKING AND

(2)

PLANTS, THE STENCH OF URINE ON MY PORCH IS DISGUSTING.

I HAVE PIZZA CARTONS, PINT GLASSES AND TINS OF BEER AND WINE THROWN INTO MY GARDEN.

THESE PEOPLE DO NOT COME FROM "HEAD LESS CROSS," SO IT SEEMS THEY DO NOT RESPECT THE FACT THESE ARE OUR HOMES THEY ARE DISRUPTING; AND BECAUSE IT IS NOT THEIR AREA, THEY ABUSE AND GO ALL OUT TO MISBEHAVE.

"PLEASE NOTE"!!!

(3)

I KNEW NOTHING ABOUT THIS APPLICATION TO OPEN "STEPS" FROM 9 AM TO 2 AM THE FOLLOWING DAY, FOR 3 DAYS ETC:

A NEIGHBOR TOLD ME SHE SAW A VERY SMALL, ALMOST UNREADABLE ADVERT STUCK TO THE PUBS WINDOW. THERE WAS NO ADVERTISING IT IN THE PROPER MANNER. "A LITTLE UNDERHAND I WOULD SAY." ???

(4)

IN THE SUMMERTIME THESE INEBRIATED THINK THEY HAVE A RIGHT TO EVEN SHOUT RUDENESS, AND SOMEWHAT VERY DISTURBING LANGUAGE AT ONE, AS ONE TRIES TO ENJOY ONES GARDEN.

I AM SEMI-DISABLED, CANNOT WALK WITHOUT AN AID, SO I HAVE

3

TO DAY SOMEONE TO WASH AND DISINFECT MY PORCH AND DECKING. IT IS HEART-BREAKING.

6

Lastly: THE WELFARE OF THE LOCAL PEOPLE SHOULD BE GIVEN PRIORITY OVER A "PUBLIC HOUSE" THAT, IN THE END, JUST WANTS TO MAKE MORE MONEY, AND ENCOURAGE MORE "INEBRIATES."

IT'S TRULY A DISGRACE "STEPS" PACKS BODIES IN, TILL THERE IS HARDLY ROOM TO BREATHE.

THEY DONT CARE THAT PEOPLE ARE SO DRUNK AND CAUSING UNHAPPINESS TO THE LOCAL RESIDENTS.

THEY CAN GO HOME TO PEACE AND QUIET; WHERE WE LOCAL PEOPLE SUFFER EVERY WEEKEND.

THIS BARAGE OF NOISE AND ABUSE IT'S LIKE "TIN PAN ALLEY" OR MORE SO = "SKI ROW" TOO MANY PUBS!?

WHY SHOULD OUR HOME LIFE BE DESTROYED BECAUSE SOME PEOPLE WANT TO GET "BLIND DRUNK" EVERY WEEK, AND PUBLICANS CAN OPEN THEIR PREMISES TO ENCOURAGE DRUNKS

WE LIVE "CHEEK BY JOWL"

TO THE "STEPS PUBLIC HOUSE"

TOO CLOSE FOR COMFORT FOR LOCAL RESIDENTS!

"YOU SHOULD TRY IT.!"



[REDACTED]  
Highfield Avenue  
Headless Cross  
Redditch  
[REDACTED]

12/11/14

**Ref: Licensing Application Steps Bar & Bistro Evesham Road.**

Dear Sirs,

We have become aware that the above business has applied to extend their license. Whilst we generally do want local business to succeed, we feel there must be balance between them and local residents –particularly when the business concerned is in the heart of a residential area.

Noise levels from the above business are already near intolerable late nights/early mornings on Fridays/Saturdays/Sundays, even with double glazing. Our children can't always get to sleep and we certainly can't have the windows open. The outcome is our children can be tired and at such an important time when they are working towards their GCSEs this is not acceptable. We note that the rear of the establishment is often wide open to let smokers in and out and this exacerbates the issue as there is then no barrier (sound insulation) between the source of loud music/loud clientele and our home.

My wife and I have also noted rowdy behaviour on occasions from clientele and fear that intoxication may lead to disorder. We believe that very late opening attracts clientele from other establishments once they have closed their doors and that some of these customers are already more than tipsy. We have had items thrown over our fence on more than one occasion from the beer garden including beer glasses –this could potentially cause injury. The last item recovered was a large parasol!

For these reasons we object to any extension of existing licensing hours and feel that the existing hours are more than generous.

Yours faithfully,

Dr Maurice Bratt

----- From: [REDACTED]  
Date: Sat, Nov 15, 2014 at 1:25 PM  
Subject: Application for extension of license by Steps Bar and Bistro Headless Cross  
To: [REDACTED]

We are writing to you to express our concern about the proposed extension to the license at Steps Bar and Bistro from 1.00am to 2.00am and drinking up time. Thursday, Friday and Saturday.

Don,t they realise that they are surrounded by households an a RESIDENTIAL area and that people have to get enough sleep to be able to function properly the next day!

If Steps are allowed to say open until 3.00am and we have to be up early for school that does not give us much sleeping time. Mom and Dad have to be up even earlier for work.

At the moment we are not able to get to sleep or are woken up by people shouting and as we are studying for exams this is not good for us.

It already sounds like hell some nights, because of the racket at the end of the garden - Thump Thump of music, shouting, swearing- heard loudly even through double glazing and thick curtains. In the Summer we cannot havr our windows open because the noise is too loud.

Our garden is not a pleasant place to sit or play in the Summer because of the cigarette smoke coming over the fence and the swearing. We don,t want to hear effing this and effing that. When Mom and Dad bought our house the pub was quiet and the garden hardly used.

Now this has changed- for the worse.

It seems that Steps don,t care about the quality of life of their neighbours and the extension of this license really would be the last straw.

Granting it could be that thin end of the wedge- what is to stop them applying for the rest of the week as well!?

All of us in the road have been very tolerant with Steps over the years and now feel that they don,t care about us at all.

We don,t want to be tired at school on Friday. We all need our sleep!

Sebastian and Zachary Bratt aged [REDACTED] and [REDACTED] Highfield Ave Headless Cross Redditch  
Wores [REDACTED]

Charlotte Vincent  
Guinness Close  
Headless Cross  
Redditch  
Worc's

Steps Bar and Club revised opening hours

To whom it may concern,

I have recently been told of the plans to extend the opening hours for Steps. Having not had a letter from the pub or indeed the brewery about this, I had to read the small letter in the window of the pub. As a resident, living very close to the pub I am very much against their hours being extended. As it stands now I think they open too long at the weekends as it is, this is a residential area after all and not the town centre where long opening hours are acceptable, but I can't do anything about this, but I'm hoping to stop this one.

The music is very loud and often shakes my house and myself in it! The summer months are worse, I'd like to spend more time in my garden, but I very often go inside to get away from the noise. I have to shut my windows earlier than I'd like to, to be able to hear my own tv.

I have a lot of urine, sick, glasses, cigarette ends and all manner of clothing in and around my garden every weekend. I'm fed up of having to go on a glass hunt every weekend as I go into the garden.

I have had damage to my property and people in my garden, which I have reported to the police.

The noise from the pub going leaving is very loud whether they are waiting for taxis or walking down the road. The taxis wait with their engines running, the taxis turn round outside the pub, honking horns from other road users and all the congestion in the road goes on all night.

Once the pub door is closed, there is still people waiting to get home, having conversations really loudly or fighting/arguing, the staff then empty the bottle bins in the alley at the side of the pub, (and believe me the sound of bottles crashing is loud!) then the staff leave and say goodbye and the alarm is put on and the door is slammed and then the staff get in their cars and drive away. This can be as late as 4 am. I do wonder why I bother to go to bed sometimes !!

On certain music nights the pub is frequented by people from all over town, who don't give a monkeys about the area and the local residents and behave appallingly...fighting is a normal occurrence (the police are often called out) sniffing drugs off the dashboard of their cars, taking drugs in the alleyway (I have witnessed this) although this is most weekends and not specific to certain nights. The police have been called to Steps on numerous occasions.

We have another pub in the local area which opens late and also brings with it its own troubles. When this shuts at 1 am, everyone will then end up walking down the road to go to Steps as it's open later! Of course if they don't get let in, then that brings trouble and arguments..If they do then more drinking is had and more noise at 2.30 am!

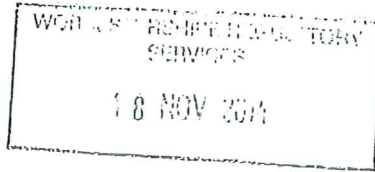
This is a residential area with families and elderly people living very close to Steps. Some of us have to get up for work at the weekend, and those that don't, this is their only time for a lie in and to spend time with their families, which from the lack of sleep causes adults and children to be irritable. Please read all the letters and think very carefully on your decision. Would you be happy to support the new opening hours if you lived near Steps?

Thank you for taking the time to read this letter.

C Vincent



10/11/2014



[Redacted] Highfield Avenue  
Headless Cross  
Redditch  
WORCESTERSHIRE  
[Redacted]

F/10/ DAVE ATTWOOD  
DUTY CHIEF SUPERVISOR

Dear Sir,

EXTENSION OF LICENSE : STEPS BAR + BISTRO, Evesham CD

Please find enclosed the Nuisance Diary Sheet as requested to be returned to you.

As you can see from the entries made we have problems with noise levels at the weekend

This seems to occur after the closing time of other public houses in the area when their clientele migrate to Steps Bar and Bistro. These people have already been drinking elsewhere - some sound drunk - the sound carries at night and Steps seems to turn up its music so it can be heard over the shouting.

We have lived at this address over 20 years and this has only become a problem for more recent years but has lately become worse.

We all have difficulty with sleep because of this - either getting up or being woken up. This affects us all the next day.

I am particularly concerned if the licence is extended to a late Thursday night as well as we all have to get up to go to work and school the next day.

Yours sincerely

[Redacted Signature]

Miss CLARE JONES

[Redacted Address]

2014

**WORCESTERSHIRE REGULATORY SERVICES  
ENVIRONMENTAL PROTECTION ACT 1990: NUISANCE DIARY SHEET**

Name: Mr + Mrs Bratt Address: HIGHFIELD AVE HEADIES CROSS

Date	Time: start 24 hr clock	Time: finish 24 hr clock	Weather conditions	Address from where nuisance arises	Type of nuisance (e.g. loud music, TV volume etc.)	How the nuisance affected me (e.g. shut windows, kept awake, coughing, eyes stinging, nausea, etc.)	Signature
24/10 SAT	went to bed at 11pm	→	DRY	STEPS BAR + BISTRO	VERY LOUD SHOUTING SWEARING IN PUB GARDEN	SON COULD NOT SLEEP BECAUSE OF NOISE AND THUMP OF MUSIC	[REDACTED]
25/10 SAT	→	→		STEPS BAR + BISTRO	SHOUTING / LOUD MUSIC	DIFFICULTY IN GETTING TO SLEEP	[REDACTED]
1/11 SAT	10pm went to bed at 11.15	→		STEPS BAR + BISTRO	MUSIC LOUDER AT START GETS LOUDER AFTER 11pm SHOUTING SWEARING VERY BUSY	COULD NOT SLEEP - VERY IRRITATING - FINALLY QUIETENS AT 1.30 DROPTED OFF - WOKEN UP BY GISELENDU OF BOTTLES.	[REDACTED]
15/11 FRI	11pm went to bed	→ 1ish		STEPS BAR + BISTRO	MOTHEMATE NOISE UNTIL 11.30 MUSIC BECAME LOUDER FROM THEN SHOUTING VERY BUSY	WOKEN UP AT 12.50 BY SHOUTING IN PUB GARDEN - MUSIC STILL PLAYING LOUDLY. THUMP THUMP.	[REDACTED]
15/11 FRI	went to bed at 11.30pm		DRY	STEPS BAR + BISTRO WHITE HART.	NOISY DRUNKEN SWEARING SHOUTING. MUSIC TURNED UP AT 12pm WOKEN UP BY TALKING / SINGING	BROKEN SLEEP. CHILDREN DID NOT SLEEP. DIFFICULTY GETTING TO SLEEP. COULD HEAR MUSIC THROUGH WALLS. DEW DROPS FROM WINDSCREEN + WHITE HART.	[REDACTED]
	2.00 am			STEPS		WOKEN UP	[REDACTED]

I confirm that I am willing to tender this evidence and appear in court if needs be.  
Date issued: \_\_\_\_\_  
Issuing Officer: \_\_\_\_\_  
Sheet No: \_\_\_\_\_

Signature: \_\_\_\_\_

Worcestershire staff letting off fireworks whilst drinking a pint and drinking.